

#### WHAT IS A REVENUE INTEGRITY PROFESSIONAL?

**A.** The basis of revenue integrity is to prevent recurrence of issues that can cause revenue leakage and/or compliance risks through effective, efficient, replicable processes and internal controls across the continuum of patient care, supported by the appropriate documentation and the application of sound financial practices that are able to withstand audits at any point in time. Revenue integrity professionals help uphold the financial stability of healthcare organizations by ensuring the facility is compliantly charging, coding, and billing claims.

### WHY IS REVENUE INTEGRITY GROWING?

A. As an increased emphasis is placed on compliance in the revenue cycle, the need for expertise in these roles is growing. Revenue integrity professionals focus on a variety of processes, including chargemaster maintenance, compliant charge capture, auditing, monitoring key performance indicators, and ensuring services rendered are appropriately and fairly reimbursed—just to name a few!

### WHY IS A WEEK OF NATIONAL RECOGNITION NEEDED?

**A.** As revenue integrity evolves and dedicated revenue integrity departments continue to emerge, there is an increasing need to spread awareness of the revenue integrity profession and the value it brings to healthcare organizations. Revenue Integrity Week is a time to:

- ➤ Recognize the unique and valuable contributions of revenue integrity professionals in various healthcare settings
- ▶ Increase awareness of the revenue integrity profession
- ▶ Celebrate the diligence and dedication of revenue integrity professionals

### WHEN WILL REVENUE INTEGRITY WEEK TAKE PLACE?

A. Revenue Integrity Week will take place June 7–11, 2021. Plan a celebration at your facility during this time to recognize the hard work revenue integrity professionals do every day and help spread awareness of your profession.

# HOW WAS THE NATIONAL RECOGNITION WEEK DEVELOPED?

A. Revenue Integrity Week was developed by the National Association of Healthcare Revenue Integrity (NAHRI) Leadership Team and Advisory Board to recognize the amazing efforts of revenue integrity professionals across the country.

## WHAT RESOURCES CAN I ACCESS AND WHERE?

A. NAHRI has made available a Revenue Integrity Week Toolkit to help you plan a Revenue Integrity Week celebration at your facility. The toolkit includes a sample press release, logo, and poster to help you increase awareness of your facility's celebration as well as activities to engage your team throughout the week. New resources will be released, including a State of the Industry Survey Report and podcast, daily news and case studies through Revenue Integrity Insider, a complimentary webinar, and more. You can access these resources online at nahri.org/revenue-integrity-week.

### WHAT IS NAHRI?

A. Founded August 2017, NAHRI is the premier association for revenue integrity professionals. The mission of NAHRI is to enhance the profession through standards, advocacy, networking, and the promotion of shared knowledge and resources.

NAHRI is more than the National Association of Healthcare Revenue Integrity; NAHRI is also the acronym for the values of our organization:

- **Nurturing**—education, edification, and support for revenue integrity professionals
- **Accountable**—personal and professional commitment to support revenue integrity
- **Honest**—straightforward approach to work and interactions with others
- **Respectful**—conduct with consideration of diversity of people as well as viewpoints
- **Innovative**—meeting current and future challenges with creativity

## WHAT IS THE CERTIFICATION IN HEALTHCARE REVENUE INTEGRITY?

A. The Certification in Healthcare Revenue Integrity (CHRI) credential provides a trusted baseline of competency for revenue integrity professionals in healthcare settings. The mission of the CHRI credential is to ensure healthcare revenue integrity professionals are recognized for their due diligence in their field and dedication to professional growth. The CHRI credential can help new and veteran revenue integrity professionals demonstrate knowledge of revenue integrity core competencies. Professionals who earn the CHRI credential have proven their proficiency in rules and regulations, compliance, revenue management, and internal reporting strategies. Learn more about the CHRI credential nahri.org/ certification.

For more information about NAHRI, visit *nahri.org*.